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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE APPLICATION OF: Tetsuro MOTOYAMA, et al.

SERIAL NUMBER: 09/575,710

GROUP: 2141

FILED: July 25, 2000

EXAMINER: NGUYEN, QUANG N

FOR: METHOD AND SYSTEM FOR MONITORING, COLLECTING INFORMATION,
DIAGNOSING AND SERVICING A REMOTE SYSTEM

REQUEST TO CORRECT TITLE OF INVENTION

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SIR:

In the matter of the above-identified application for patent, we hereby request correction of your records to reflect the correct title of the invention. The title of the invention should read as follows: **METHOD AND SYSTEM FOR MONITORING, COLLECTING INFORMATION, DIAGNOSING AND SERVICING A REMOTE SYSTEM**

Respectfully Submitted,

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